

Year End Performance Monitoring Summary 2010/11

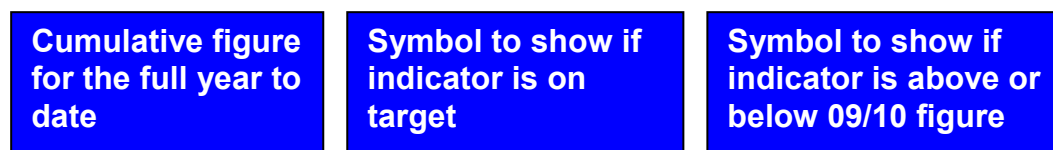
How to interpret the performance report

Performance is shown as a comparison to the year end result for the previous year. A tolerance is set for each indicator, allowing performance to be shown as on target even if it is below target by 10 percent.

The following symbols are used.

- ★ The green star shows that performance is better than target
- The blue circle shows that performance is on target, within the tolerance
- ▲ The red triangle warns that performance is below target by more than 10%
- ✓ The green tick indicates that the year end figure for 2010/11 is better than the year end figure for 2009/10
- ➡ The black arrow indicates that there is no change between the year end figure for 2009/10 and 2010/11
- ✗ The red cross indicates that the year end figure for 2010/11 is worse than the year end figure for 2009/10
- ?

Performance Summary	★	●	▲	✓	➡	✗	?
Community & Environment	14	6	5	12	0	13	1



Performance Indicator	Service	Year End 09/10	Year End 10/11	Target 10/11	Performance 10/11	Compared 09/10	Target 11/12	Target 12/13	Commentary
NI 155 Number of affordable homes delivered (gross)	Housing	158	147	120	★	✗	100	80	